

Dear Federal Communications Commission

I want to let you know that I greatly appreciate the privacy that Indiana's Telephone Privacy Act has given my family. I would receive at least 20 phone calls a week and in one maddening day, received 10. I have 4 children, am active in my son's elementary school's Parent Teacher Organization, my church's children's organization and cub scouts. Not to mention all the activities that I am driving my children to and helping them with.

Now I know when I receive a call that it is important: my husband telling me his work schedule, my daughter checking in from a friend's house, my son's friend wanting to play, my mom calling to chat. I used to ignore most calls and then have to check my voice mail to see who had called. Now, I am free to answer the phone at any time and not get tied up and annoyed with telemarketers.

Even though I only would spend a minute with them (I got good at politely hanging up) I would have to interrupt what I was doing to answer the phone. This was very annoying because my time is very precious. Now, when I am waiting for my daughter to check in, I answer the phone and get to find out what the plans are. Before, I would answer the phone and get an annoying telemarketer.

I do not remember ever receiving a phone call that helped me. One week I received 3 phone calls from the same newspaper asking me if I wanted a subscription with them. The first phone call revealed that they could not give me a better price. The second time I explained that they had already called me and could not beat my current subscription. The third time I told them that it was my third phone call that week from them, each time I had said no and to please take me off their calling list. I am so happy that I do not have to deal with any of that now.

I am smart enough to know that if I am unsatisfied with service that I can shop around. I go to the internet, yellow pages and friends for leads. When I do this, it is on my time schedule not anyone else's. If I no longer do service with a company because of poor service, a phone call from them will not get be back as a customer. If I need the same service again and was satisfied, I will call them back. Again, it is on my time schedule.

Please do not lower the standard of my current State Telephone Privacy Law. I love the freedom it has given me. The freedom to answer the phone and know that it is an important phone call to me.

Sincerely,

Elizabeth Gilfillan